

Job Description for SA (Mediation system)

1. Work with Business Analyst and application's vendor in new project requirement gathering to ensure all requirements are met with Application's capabilities, clarify requirement's mapping rules, match requirement to programming algorithm of developer, develop test case, modify sample input data for testing, perform Unit testing & System Integration testing, verify Unit testing result, diagnose defect from testing, implement program to Production and monitor for impact/Error/Log.
2. Monitor application to ensure data files can be transferred from sources to destinations via Mediation without problem, check and update application configuration to resolve problem or escalate issue to person in charge to resolve if need.
3. Provide answer, recommendation or requested information to end-user when they have any questions or request information.
4. Configure application to add new source/destination for new project. Modify current data flow's configuration. Test connection of new link. And validate new source's data if need.
5. Support plan work, Change Control, and Trouble Ticket that related with the system.
6. Raise ticket to vendor when found application defect, cooperate with vendor to find out solution, do test after fixed and deploy patch.
7. Develop program for support business/project or develop in-house script for monitoring and to deliver additional reports to downstream.
8. Any other jobs as assigned by supervisor/leader.

Qualification

- Bachelor Degree in Computer Engineering ,Computer Science, Management Information System or related field. Master degree is advantage.

Experience

0-1 or more years of IT experience required, including experience in requirement development and System analysis & design – preferably Mediation System

Others

- Work experience in Oracle Database, SQL, C & Shell programming, Java or Web app.
- Continually sets high goals and standards of performance for self and team.
- Must have strong, Analysis, effective communication, negotiation and persuasion skills.
- Must have knowledge of requirements development, software development and system analysis & design
- Prior knowledge or experience in telecommunications industry or software implementation is an advantage.